## **Going Green**

On July 1, 2011 our talented IT Peter Marcelo built database to accommodate approval of progress notes. In the past supervisors had to sign progress notes, but now there's an online approval system that can do it without printing; thus reducing paper usage by 30%. But that's only Phase 1.

Phase 2 entails movement in the file room where all old progress notes are scanned to shrink binder size and alleviate their load. We are hoping to complete this by the end of 2011. Not only is it better for our planet, but it conserves space here in our office too. Talk about killing two birds with one stone!

## **Aurelio's Interview**

**Chrissy**: How long have you worked for Esperanza Services?

Aurelio: I've been working for Esperanza since late December 2010.

Chrissy: What is the greatest asset you provide Esperanza?

**Aurelio**: I'd definitely would have to say my commitment to the establishment. I feel that once an employer gives you the opportunity to work for them you automatically become part of a bigger picture. Being a part of that bigger picture. I am committed to representing Esperanza when out in the community. I strive to be as professional and courteous as possible when working with other groups and organizations because as a counselor we are the face our company.

Chrissy: Define ethics to you.

**Aurelio**: To me ethics encompasses a whole lot. Most importantly for this job it is my obligation to keeping a professional working relationship with our clients. When working so many face to face hours with our clients not only do we deal with all aspect of their lives but we get to know them on a personal level. Knowing their personal lives there are times we need to step in and get involved. It is those gray areas that are difficult to decipher when to get involved. Knowing that boundary is what defines "ethics" for me when it comes to working at Esperanza.

So there you have it. Spoken like a true Employee of the quarter! Great job Aurelio! Keep up the good work!

## **Duarte office**

In May 2011 Esperanza Services opened its doors in the lovely city of Duarte, California. This is the new home for the Parent Support Services (PSS) Program. San Gabriel Regional Center approved the PSS Program for clients with children or clients who are planning on having children. It consists of two major areas: Health and safety. The program is designed to go for six months and upon completion, clients will receive a certificate of completion. Those of you who have twelve units of Child Development are encouraged to apply as a PSS trainer.

## **ESPS Birthday**

Fifteen years ago in May of 1996 Evie Romero had a dream that she brought to fruition. Esperanza Services was created and since its inception it has changed the lives of many. So Esperanza decided to kick off the celebrations with Cinco de Mayo – complete with folklorico dancing and Taco Thursday! With approximately 100 attendees participating in the celebration, it also allowed our clients who have an artistic flair to show off their abilities. This included Maria Julio, Deborah Gallardo, Andre Munoz, Phillip Shears, Nick Perez and Francisco Gomez. The bash was a huge success! Happy Birthday Esperanza and many, many more!